

**CBE ID**

0208

**Title**

Family Evaluation of Hospice Care

**Project**

Geriatric and End-of-Life Care

**Endorsement Status**

Endorsement Removed

**Is Under Review**

No

**Previous Endorsement Cycle**

Spring 2018

**Removal Date**

Tue, 01/16/2018 - 19:00

**Initial Endorsement**

Sun, 08/09/2009 - 20:00

**Steward**

National Hospice and Palliative Care Organization

**1.0 New or Maintenance**

Maintenance

**1.1 Measure Structure**

Single Measure

**1.3 Electronic Clinical Quality Measure (eCQM)**

No

**1.6 Measure Description**

Derived from responses to 17 items on the Family Evaluation of Hospice Care (FEHC) survey presented as a single score ranging from 0 to 100 and is an indication of the hospice's overall performance on key aspects of care delivery.

Target Population: The FEHC survey is an after-death survey administered to bereaved family caregivers of individuals who died while enrolled in hospice. Timeframe: The survey measures family member's perception of the quality of hospice care for the entire enrollment period, regardless of length of service. The computed hospice level performance score is calculated with once a quarter year.

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## 1.7 Measure Type

Patient-reported Outcome Performance Measure (PRO-PM)

## 1.8 Level of Analysis

Facility, Other

## 1.9 Care Setting

Home Care

## 1.14 Numerator

The numerator is the sum total of the weighted incidence of problem scores occurring in response to 17 specific items on each survey. The 17 questions focus on the following aspects of hospice care: symptom management, communication, provision of information, emotional support and care coordination.

## 1.15 Denominator

The denominator represents the number of surveys with responses for at least 14 of the 17 questions required to compute the composite score in the FEHC survey.

## 1.20 Types of Data Sources

Instrument-Based Data

### 6.1.2 Current or Planned Use(s)

Quality Improvement (Internal to the specific organization), Quality Improvement with Benchmarking (external benchmarking to multiple organizations)

### 6.1.3 Current Use(s)

Quality Improvement (Internal to the specific organization), Quality Improvement with Benchmarking (external benchmarking to multiple organizations)

## Exclusions

If a survey has responses to fewer than 14 of the 17 FEHC survey questions included in calculation of the composite score, then a composite score will not be calculated for that survey and the survey will not be included in the calculation of a composite score for the hospice.

## Risk Adjustment

No risk adjustment or risk stratification

## Target Population

Elderly, Individuals with multiple chronic conditions

## Steward Organization

National Hospice and Palliative Care Organization

## Steward POC email

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