
CBE ID

0692

Title

Consumer Assessment of Health Providers and Systems (CAHPS®) Nursing Home Survey: Long-Stay Resident Instrument

Endorsement Status

Endorsement Removed

Is Under Review

No

Previous Endorsement Cycle

Full Year 2015

Removal Date

Wed, 03/02/2016 - 19:00

Initial Endorsement

Thu, 03/03/2011 - 01:40

Steward

Agency for Healthcare Research and Quality

1.0 New or Maintenance

Maintenance

1.1 Measure Structure

Single Measure

1.3 Electronic Clinical Quality Measure (eCQM)

No

1.6 Measure Description

The CAHPS® Nursing Home Survey: Long-Stay Resident Instrument is an in-person survey instrument to gather information on the experience of long stay (greater than 100 days) residents currently in nursing homes. The Centers for Medicare & Medicaid Services requested development of this survey, and can be used in conjunction with the CAHPS Nursing Home Survey: Family Member Instrument and Discharged Resident Instrument. The survey instrument provides nursing home level scores on 5 topics valued by residents: (1) Environment; (2) Care; (3) Communication & Respect; (4) Autonomy and (5) Activities. In addition, the survey provides nursing home level scores on 3 global items.

1.7 Measure Type

Outcome

1.8 Level of Analysis

Facility

1.9 Care Setting

Nursing Home/Skilled Nursing Facility

1.14 Numerator

The following topics are measured for nursing homes from a resident's perspective: Composite 1: Environment - sum of applicable resident scores on 8 survey items (see codebook for points assigned to each response category) related to aspects of environment in nursing home Composite 2: Care - sum of applicable resident scores on 5 survey items Composite 3: Communication and Respect- facility score is sum of applicable resident scores on 3 survey items Composite 4: Autonomy - sum of applicable resident scores on 3 survey items Composite 5: Activities - sum of applicable resident scores on 2 survey items Global Items: Global Rating of care received from staff: sum of resident scores on 0 to 10 scale Global Rating of overall nursing home: sum of resident scores on 0 to 10 scale Global item whether respondent would recommend nursing home: sum of resident scores on item (see codebook for points assigned to each response category)

1.15 Denominator

The denominator is the total number of surveys for respondents that meet CAHPS completion standard and any applicable screener (discussed in details below)

6.1.2 Current or Planned Use(s)

Public Reporting, Quality Improvement (Internal to the specific organization)

6.1.3 Current Use(s)

Public Reporting, Quality Improvement (Internal to the specific organization)

Exclusions

We exclude residents who (1) are under age 18, (2) are comatose, (3) are severely impaired in mental status or in cognitive skills for daily decisionmaking, (4) cannot answer 3 questions in a row; (5) conscious but unresponsive to interviewer and (6) unable to speak English for survey (we expect Spanish translation will be available in summer/fall 2011). All residents whose length of stay (LOS) in the facility is equal to or less than 100 days from the date of admission will also be excluded. Residents who return to the nursing home following any hospital discharge will not have their stay reset to zero when they return to the facility. AHRQ will harmonize its specification on long stay residents with CMS.

Planned Use

Public Reporting, Quality Improvement (Internal to the specific organization)

Risk Adjustment

No risk adjustment or risk stratification

Target Population

Elderly

Steward Organization

Agency for Healthcare Research and Quality

Steward POC email

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