

ECCQ eCQM Risk Factor Conceptual Model

Facility/Hospital/System-Level Inputs That Decrease Risk of Outcome

Emergency Department-Level Factors

- Improving patient flow
- Triage processes
- Coordination with inpatient floors
- Staffing models

Hospital/System-Level Factors

- Sufficient inpatient capacity
- Bias training

Healthcare System Factors

- Availability of mental health outpatient care
- Access to high quality care for all patients

Emergency
Department
Visit

Emergency
Department
Quality Access
Block

Patient-Level Factors that Increase Risk of Outcome

- Age
- Mental Health Diagnosis
- Comorbidities/complexity
- Income
- Race