### Section 5.3.4 Validity Testing Results

Table 4. Correlations between CAHPS Items and Composites: Respondent-Level Data

|  |  |  |
| --- | --- | --- |
| Composite/Item | Care of Patients | Communications between Providers and Patients |
| **Care of Patients** |  |  |
| Q7. In the last 2 months, how often did home health staff from this agency seem to be aware of all of the care or treatment you got at home? | 0.65 | 0.67 |
| Q8. In the last 2 months, how often did home health staff from this agency treat you with care – for example, when moving you around or changing a bandage? | 0.52 | 0.44 |
| Q11. In the last 2 months, how often did home health staff from this agency treat you with courtesy and respect? | 0.65 | 0.51 |
| Q12. In the last 2 months, how often did you feel that home health staff from the agency cared about you as a person? | 0.73 | 0.62 |
| Q14. In the last 2 months, have the services you received from this agency helped you take care of your health? | 0.63 | 0.61 |
| **Communications between Providers and Patients** |  |  |
| Q6. In the last 2 months, how often did home health staff from this agency keep you informed about when they would arrive at your home? | 0.57 | 0.57 |
| Q9. In the last 2 months, how often did home health staff from this agency explain things in a way that was easy to understand? | 0.64 | 0.65 |
| Q10. In the last 2 months, how often did home health staff from this agency listen carefully to you? | 0.68 | 0.68 |
| Q13. In the last 2 months, did home health staff from this agency provide your family or friends with information or instructions about your care as much as you wanted? | 0.43 | 0.49 |
| Q17. When you contacted this agency’s office, did you get the help or advice you needed? | 0.37 | 0.42 |

Note: Correlations between an item and its corresponding composite are item-total correlations which are adjusted to remove the item of interest.

Table 4a. Correlations of CAHPS Single-item Measures and Global Items: Respondent—Level Data

|  |  |  |
| --- | --- | --- |
| **Composite** | **Rating of Care** | **Would Recommend Agency** |
| **Respondent-Level** |  |  |
| 3. When you first started getting home health care from this agency, did someone from the agency talk about ways to help make your home safer? | 0.53 | 0.57 |
| 4. Has someone from this agency ever reviewed the prescribed and over-the-counter medicines you were taking? | 0.35 | 0.41 |
| 5. In the last 2 months, did home health staff from this agency talk with you about any side effects of your medicines? | 0.42 | 0.43 |

Table 5. Correlations of CAHPS Composites and Global Items: Respondent—Level Data

|  |  |  |
| --- | --- | --- |
| **Composite** | **Rating of Care** | **Would Recommend Agency** |
| Care of Patients | 0.64 | 0.58 |
| Communications between Providers and Patients | 0.61 | 0.55 |