

Fall 2025 Endorsement and Maintenance (E&M) Public Comment Listening Session

Brenna Rabel | Battelle

Matt Pickering | Battelle

Anna Michie | Battelle

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Agenda



- Welcome and Listening Session Ground Rules
- Overview of E&M Process
- Public Comment for Fall 2025 Measures:
 - Initial Recognition Measures
 - Management of Acute Events and Chronic Conditions Measures
 - Advanced Illness and Post-Acute Care Measures
 - Cost and Efficiency Measures
- Next Steps
- Adjourn

Meeting Ground Rules



Respect all voices

Be respectful and allow others to contribute

Remain engaged and actively participate

Share your experiences

Keep your comments concise and focused

Learn from others



Overview of E&M Process

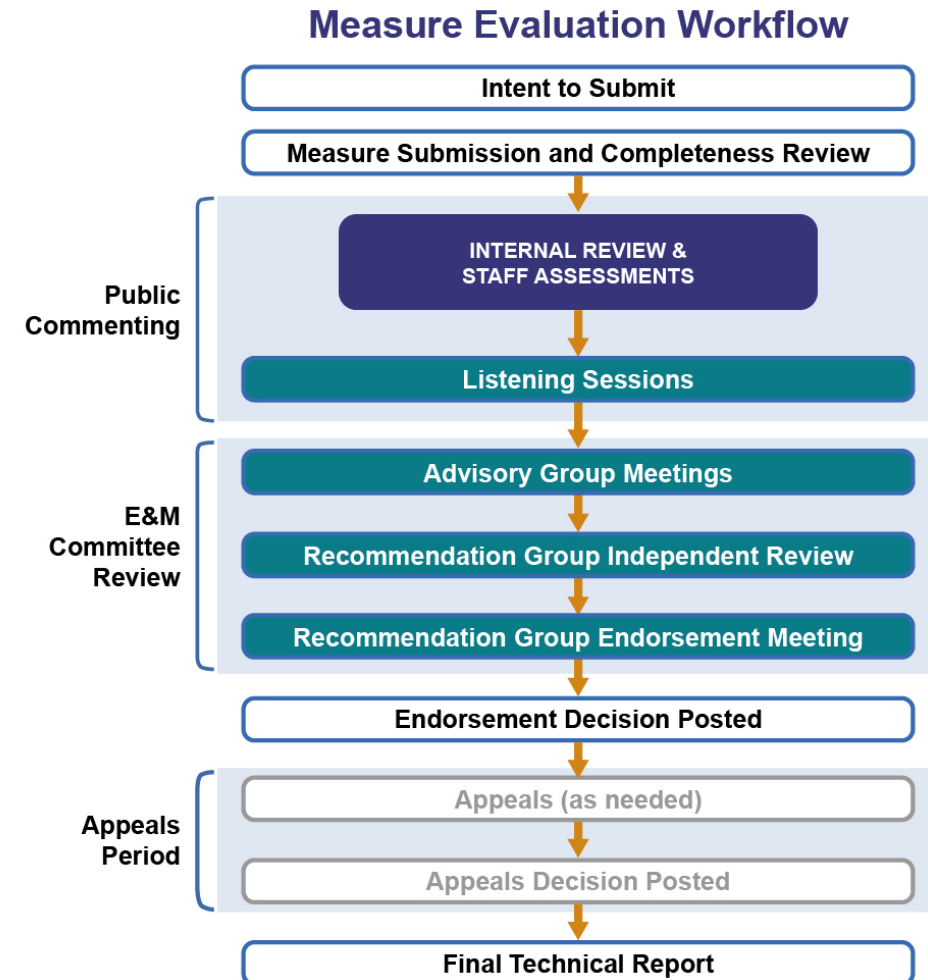


Fall 2025 E&M Process



Six major steps:

1. Intent to Submit
2. Full Measure Submission
3. Staff Internal Review and Measure Public Comment
 - Public Comment Listening Sessions
4. E&M Committee Review
 - Advisory Group Meetings
 - Recommendation Group Independent Review
 - Recommendation Group Meetings
5. Appeals Period (as warranted)
6. Final Technical Report



Measure Public Comment Period



- **Step:**

- Measure information posted to PQM website for public comment

- **Timing:**

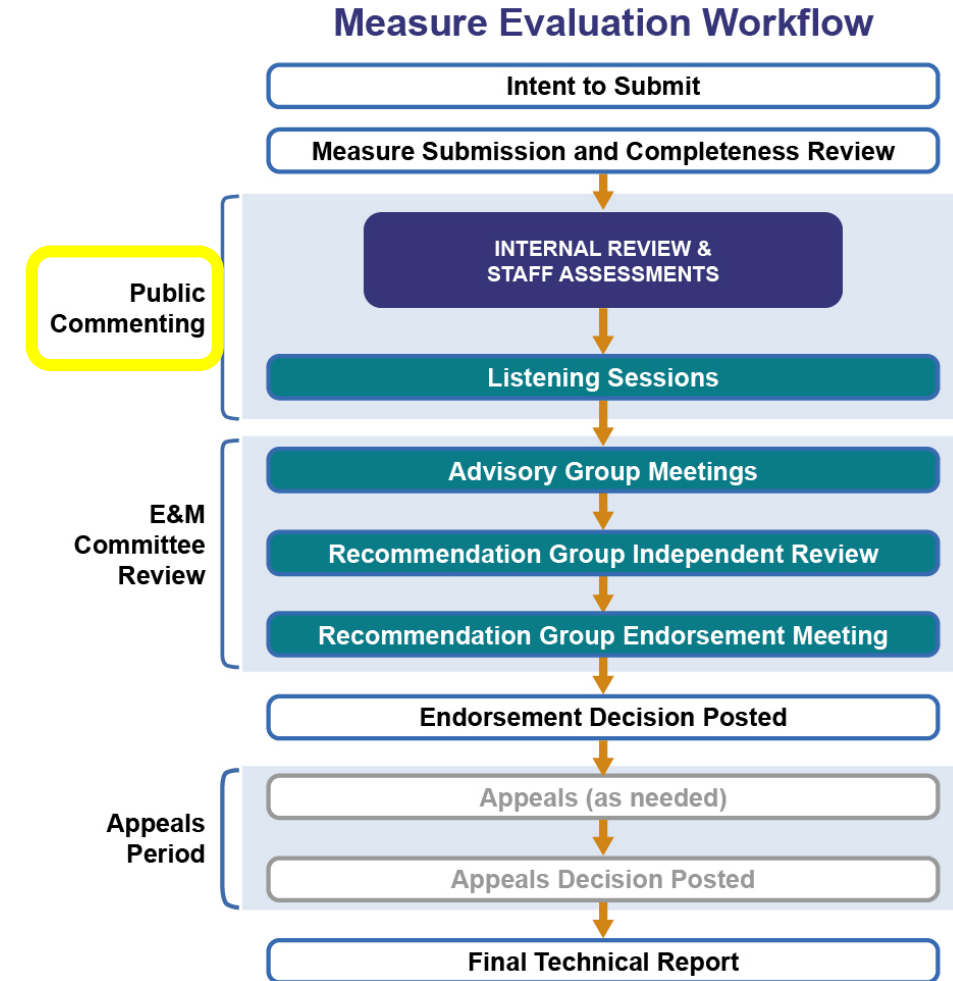
- 30-day comment period

- **Public comment platform:**

- PQM website and listening session

- **Outputs:**

- Full record of public comments, available on PQM website
- Responses to public comments from developers/stewards



Initial Recognition Measures

26 Maintenance Measures



Initial Recognition Measures



CBE ID	Measure Title	Developer/Steward	New/Maintenance
0005-1	<ul style="list-style-type: none"> Adult CG-CAHPS Survey – Getting Timely Appointments, Care, and Information (Access) 	<ul style="list-style-type: none"> Westat/Agency for Healthcare Research and Quality (AHRQ) 	<ul style="list-style-type: none"> Maintenance
0005-6	<ul style="list-style-type: none"> Child CG-CAHPS Survey – Getting Timely Appointments, Care and Information (Access) 	<ul style="list-style-type: none"> Westat/AHRQ 	<ul style="list-style-type: none"> Maintenance
0005-2	<ul style="list-style-type: none"> Adult CG-CAHPS Survey – How Well Providers Communicate with Patients (Provider Communication) 	<ul style="list-style-type: none"> Westat/AHRQ 	<ul style="list-style-type: none"> Maintenance
0005-7	<ul style="list-style-type: none"> Child CG-CAHPS Survey – How Well Providers Communicate with Patients (Provider Communication) 	<ul style="list-style-type: none"> Westat/AHRQ 	<ul style="list-style-type: none"> Maintenance
0005-3	<ul style="list-style-type: none"> Adult CG-CAHPS Survey – Helpful, Courteous, and Respectful Office Staff (Office Staff) 	<ul style="list-style-type: none"> Westat/AHRQ 	<ul style="list-style-type: none"> Maintenance
0005-8	<ul style="list-style-type: none"> Child CG-CAHPS Survey – Helpful, Courteous, and Respectful Office Staff (Office Staff) 	<ul style="list-style-type: none"> Westat/AHRQ 	<ul style="list-style-type: none"> Maintenance

Initial Recognition Measures (*cont., 1*)



CBE ID	Measure Title	Developer/Steward	New/Maintenance
0005-4	<ul style="list-style-type: none">Adult CG-CAHPS Survey – Providers’ Use of Information to Coordinate Patient Care (Care Coordination)	<ul style="list-style-type: none">Westat/AHRQ	<ul style="list-style-type: none">Maintenance
0005-9	<ul style="list-style-type: none">Child CG-CAHPS Survey – Providers’ Use of Information to Coordinate Patient Care (Care Coordination)	<ul style="list-style-type: none">Westat/AHRQ	<ul style="list-style-type: none">Maintenance
0005-5	<ul style="list-style-type: none">Adult CG-CAHPS Survey – Rating of the Provider	<ul style="list-style-type: none">Westat/AHRQ	<ul style="list-style-type: none">Maintenance
0005-10	<ul style="list-style-type: none">Child CG-CAHPS Survey – Rating of the Provider	<ul style="list-style-type: none">Westat/AHRQ	<ul style="list-style-type: none">Maintenance

Initial Recognition Measures (cont., 2)



CBE ID	Measure Title	Developer/Steward	New/Maintenance
0006-1	<ul style="list-style-type: none"> Adult HP CAHPS Survey – Getting Needed Care 	<ul style="list-style-type: none"> Westat/AHRQ 	<ul style="list-style-type: none"> Maintenance
0006-9	<ul style="list-style-type: none"> Child HP CAHPS Survey – Getting Needed Care 	<ul style="list-style-type: none"> Westat/AHRQ 	<ul style="list-style-type: none"> Maintenance
0006-2	<ul style="list-style-type: none"> Adult HP CAHPS Survey – Getting Care Quickly 	<ul style="list-style-type: none"> Westat/AHRQ 	<ul style="list-style-type: none"> Maintenance
0006-10	<ul style="list-style-type: none"> Child HP CAHPS Survey – Getting Care Quickly 	<ul style="list-style-type: none"> Westat/AHRQ 	<ul style="list-style-type: none"> Maintenance
0006-3	<ul style="list-style-type: none"> Adult HP CAHPS Survey – How Well Doctors Communicate 	<ul style="list-style-type: none"> Westat/AHRQ 	<ul style="list-style-type: none"> Maintenance
0006-11	<ul style="list-style-type: none"> Child HP CAHPS Survey – How Well Doctors Communicate 	<ul style="list-style-type: none"> Westat/AHRQ 	<ul style="list-style-type: none"> Maintenance
0006-4	<ul style="list-style-type: none"> Adult HP CAHPS Survey – Health Plan Customer Service 	<ul style="list-style-type: none"> Westat/AHRQ 	<ul style="list-style-type: none"> Maintenance
0006-12	<ul style="list-style-type: none"> Child HP CAHPS Survey – Health Plan Customer Service 	<ul style="list-style-type: none"> Westat/AHRQ 	<ul style="list-style-type: none"> Maintenance

Initial Recognition Measures (cont., 3)



CBE ID	Measure Title	Developer/Steward	New/Maintenance
0006-5	<ul style="list-style-type: none"> Adult HP CAHPS Survey – Rating of All Health Care 	<ul style="list-style-type: none"> Westat/AHRQ 	<ul style="list-style-type: none"> Maintenance
0006-13	<ul style="list-style-type: none"> Child HP CAHPS Survey – Rating of All Health Care 	<ul style="list-style-type: none"> Westat/AHRQ 	<ul style="list-style-type: none"> Maintenance
0006-6	<ul style="list-style-type: none"> Adult HP CAHPS Survey – Rating of Personal Doctor 	<ul style="list-style-type: none"> Westat/AHRQ 	<ul style="list-style-type: none"> Maintenance
0006-14	<ul style="list-style-type: none"> Child HP CAHPS Survey – Rating of Personal Doctor 	<ul style="list-style-type: none"> Westat/AHRQ 	<ul style="list-style-type: none"> Maintenance
0006-7	<ul style="list-style-type: none"> Adult HP CAHPS Survey – Rating of Specialist 	<ul style="list-style-type: none"> Westat/AHRQ 	<ul style="list-style-type: none"> Maintenance
0006-15	<ul style="list-style-type: none"> Child HP CAHPS Survey – Rating of Specialist 	<ul style="list-style-type: none"> Westat/AHRQ 	<ul style="list-style-type: none"> Maintenance
0006-8	<ul style="list-style-type: none"> Adult HP CAHPS Survey – Rating of Health Plan 	<ul style="list-style-type: none"> Westat/AHRQ 	<ul style="list-style-type: none"> Maintenance
0006-16	<ul style="list-style-type: none"> Child HP CAHPS Survey – Rating of Health Plan 	<ul style="list-style-type: none"> Westat/AHRQ 	<ul style="list-style-type: none"> Maintenance

Management of Acute Events and Chronic Conditions Measures

2 New Measures

4 Maintenance Measures



Management of Acute Events and Chronic Conditions Measures



CBE ID	Measure Title	Developer/Steward	New/Maintenance
1716	<ul style="list-style-type: none"> Methicillin-resistant Staphylococcus Aureus (MRSA) Bacteria LabID Event Standardized Infection Ratio (SIR) 	<ul style="list-style-type: none"> Centers for Disease Control and Prevention (CDC) 	<ul style="list-style-type: none"> Maintenance
1717	<ul style="list-style-type: none"> Clostridioides difficile (CDI) Event Standardized Infection Ratio 	<ul style="list-style-type: none"> CDC 	<ul style="list-style-type: none"> Maintenance
2459	<ul style="list-style-type: none"> Risk Standardized Bleeding Rate for Patients Undergoing Percutaneous Coronary Intervention (PCI) 	<ul style="list-style-type: none"> American College of Cardiology (ACC) 	<ul style="list-style-type: none"> Maintenance
3533e	<ul style="list-style-type: none"> Hospital Harm – Severe Hyperglycemia 	<ul style="list-style-type: none"> Mathematica/Centers for Medicare & Medicaid Services (CMS) 	<ul style="list-style-type: none"> Maintenance
5265	<ul style="list-style-type: none"> Hospital Sepsis Program Core Elements Score 	<ul style="list-style-type: none"> CDC 	<ul style="list-style-type: none"> New
5325e	<ul style="list-style-type: none"> Hospital Harm – Postoperative Venous Thromboembolism 	<ul style="list-style-type: none"> Mathematica/CMS 	<ul style="list-style-type: none"> New

Advanced Illness and Post-Acute Care Measures

1 New Measure

4 Maintenance Measures



Advanced Illness and Post-Acute Care Measures



CBE ID	Measure Title	Developer/Steward	New/Maintenance
0369	<ul style="list-style-type: none"> Standardized Mortality Ratio for Dialysis Facilities 	<ul style="list-style-type: none"> University of Michigan (UMICH)/CMS 	<ul style="list-style-type: none"> Maintenance
1463	<ul style="list-style-type: none"> Standardized Hospitalization Ratio for Dialysis Facilities (SHR) 	<ul style="list-style-type: none"> UMICH/CMS 	<ul style="list-style-type: none"> Maintenance
2978	<ul style="list-style-type: none"> Hemodialysis Vascular Access: Long-term Catheter Rate (LTC) 	<ul style="list-style-type: none"> UMICH/CMS 	<ul style="list-style-type: none"> Maintenance
2979	<ul style="list-style-type: none"> Standardized Transfusion Ratio for Dialysis Facilities 	<ul style="list-style-type: none"> UMICH/CMS 	<ul style="list-style-type: none"> Maintenance
5320	<ul style="list-style-type: none"> Percentage of Chronic Hyperphosphatemia in Dialysis Patients 	<ul style="list-style-type: none"> UMICH/CMS 	<ul style="list-style-type: none"> New

Cost and Efficiency Measures

1 New Measure

1 Maintenance Measures



Cost and Efficiency Measures



CBE ID	Measure Title	Developer/Steward	New/Maintenance
2860	<ul style="list-style-type: none">Thirty-Day All-Cause Unplanned Readmission Following Psychiatric Hospitalization in an Inpatient Psychiatric Facility (IPF Readmission)	<ul style="list-style-type: none">Mathematica/CMS	<ul style="list-style-type: none">Maintenance
5275	<ul style="list-style-type: none">Hospital-Level, Risk-Standardized 30-day All-Cause Readmission Following Hospitalization for Sepsis	<ul style="list-style-type: none">Yale Center for Outcomes Research and Evaluation (CORE)/CMS	<ul style="list-style-type: none">New

Next Steps



Next Steps for Fall 2025 E&M Cycle



Compiled Comments

- We will post all comments from today to the respective measure pages on the PQM website.
- Developers/stewards will have an opportunity to provide written responses to all public comments received.
- We will share all public comments, along with developer/steward responses, publicly and with the Recommendation Group in advance of the endorsement meetings.



Committee Meetings

- **Endorsement Meetings:** February 4-12, 2026.



Upcoming Webinars

- **Patient-Reported Outcome Performance Measures (PRO-PMs) and Patient-Reported Experience Measures (PRE-PMs):** January 15, 2 – 3pm ET

Questions:

Contact us at p4qm.org/contact
or by emailing PQMsupport@battelle.org





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