

National Consensus Development and Strategic Planning for Health Care Quality Measurement

Endorsement and Maintenance (E&M) Cost and Efficiency Roster

Draft for Public Comment

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Prepared by:

Battelle

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Introduction

Battelle conducts the Endorsement and Maintenance (E&M) process biannually in the fall and spring to review and make endorsement decisions on submitted measures.

We organize measures undergoing endorsement review into five projects: Primary Prevention; Initial Recognition and Management; Management of Acute Events, Chronic Disease, Surgery, and Behavioral Health; Advanced Illness and Post-Acute Care; and Cost and Efficiency.

Project committees have an Advisory Group (35-40 people) and a Recommendation Group (20-25 people). The Advisory Group provides feedback and questions about the measures under review, and then the Recommendation Group renders final endorsement decisions.

Committee members serve a 3-year term and spend time on both the Advisory Group and Recommendation Group throughout their tenure.

The Advisory and Recommendation Group assignments in this roster apply to the Fall 2026 and Spring 2027 cycles.

Please note, only individual members—and not organizational members—serve on E&M projects. Individual members represent their own perspective and experience.

Nominees provide their biographies. Battelle uses artificial intelligence (AI) to edit them, and staff review the final versions. Battelle edits biographies only for typographical and grammatical accuracy and to ensure they remain under the 250-character limit.

Learn more about membership types and roster categories in the [E&M Guidebook](#).

Fall 2026-Spring 2027 E&M Cost and Efficiency Advisory Group Members

- [Scientific Methods Panel](#) Member

[Jennifer Ammerman](#)
[Ami Bedynek](#)
[Alice Bell](#)
[Jason Chen](#)
[Melissa Chen](#)
[Amy Chin](#) •
[Mary Ann Clark](#)
[Desiree Collins Bradley](#)
[Kimberly Collise](#)
[Hazel Crews](#)
[Rebecca Ekholm](#)
[Alka Farmer](#)
[Hudson Garrett Jr.](#) •

[Kelci Hannan](#)
[Diana Hansen](#)
[James Harris](#) •
[Christina Herron](#)
[Corey Hill](#)
[Allyson Hughes](#)
[Veronica James](#)
[Elizabeth Krupinski](#)
[Amy Lu](#)
[Whitney Matson](#)
[Karen McLaughlin](#)
[Laura Morris](#)
[Seth Morrison](#)

[Jules Pean](#)
[Indu Poornima](#)
[Jonathan Raof](#) •
[Pamela Roberts](#)
[Kathryn Sabadosa](#)
[Jeffrey Silberzweig](#)
[Crystal Smarr](#)
[Mary Smith](#)
[Dorothy Stanton](#)
[Florence Thicklin](#)
[Linda Thomas-Hemak](#)
[Jackie Tran](#)
[Casey Walthall](#)

Fall 2026-Spring 2027 E&M Cost and Efficiency
Recommendation Group Members

- Scientific Methods Panel Member
* Committee Co-Chair

Jacqueline Alikhaani
Erin Crum
Anne Deutsch
Maria Fernandez
Stephanie Fitzgerald
Carrie I. Freeman-Wright
Nancy Garrett

Olga Gross-Balzano
Stephanie Hansen
Charles Hawley
Sharon Hibay
Kristal Higgins
Shalini Jackson
Sunny Jhamnani

Michael Kanter
Charles Mahan
Jack Needleman •
Sonya Pease
Jessica Peterson
Susan Roberts
Steven Spivack

Fall 2026-Spring 2027 E&M Cost and Efficiency Roster

- * Committee Co-Chair
- [SMP](#) Member

Name (Last, First)	Roster Category	Advisory or Recommendation Group	Term Period	Location (City, State)	Biography
Alikhaani, Jacqueline	Patient or Caregiver	Recommendation	10/2024-9/2027	North Hills, CA	Jacqueline Alikhaani is a patient partner.
Ammerman, Jennifer	Facility/Institution	Advisory	10/2026-9/2029	Tampa, FL	Jenn Ammerman is director at Better Health Group and has over 10 years of experience in clinical quality support, health information technology and electronic health record optimization, and population health management supporting primary care and safety-net stakeholders.
Bedynek, Ami	Other Interested Party	Advisory	10/2026-9/2029	Gaffney, SC	Ami Bedynek is a data quality analyst and has over 20 years of experience in health care quality improvement, patient experience, Centers for Medicare & Medicaid Services (CMS) reporting, and analytics.
Bell, Alice	Facility/Institution	Advisory	10/2026-9/2029	Alexandria, VA	Alice Bell is senior specialist in health policy and payment at the American Physical Therapy Association focusing on payment, quality, and value-based care and representing the organization in public and private workgroups.
Chen, Jason	Population Health Expert	Advisory	10/2025-9/2028	Windsor, CO	Jason Chen is an assistant professor of medicine at George Washington University and physician faculty at Vibrant Health. He has over 14 years of experience in integrative, preventive, and precision medicine focused on complex, multisystem disease care.
Chen, Melissa	Facility/Institution	Advisory	10/2025-9/2028	Houston, TX	Melissa Chen is an associate professor at MD Anderson Cancer Center and patient safety quality officer for diagnostic imaging. She leads initiatives to improve patient safety, care quality, and imaging value.
Chin, Amy ●	Researcher	Advisory	10/2026-9/2029	New York, NY	Amy Chin is assistant vice president of value management at Hospital for Special Surgery and has over 15 years of experience in Medicare quality measurement, policy, and value-based care.

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Clark, Mary Ann	Population Health Expert	Advisory	10/2025-9/2028	Amissville, VA	Mary Ann Clark is a global health economics and reimbursement (HE&R) strategist at W.L. Gore & Associates with over 35 years of experience in real-world data analytics, evidence generation, and HE&R. She is recognized for her expertise in Medicare data and reimbursement.
Collins Bradley, Desiree	Patient Advocate	Advisory	10/2026-9/2029	Missouri City, TX	Desiree Collins Bradley focuses on patient and family engagement and contributes expertise in health care quality improvement and measurement. Desiree Collins Bradley is a patient advocate.
Collise, Kimberly	Patient Advocate	Advisory	10/2026-9/2029	Perry, OH	Kimberly Collise is a data registry coordinator at Cleveland Clinic focused on stroke care with experience in public health, inpatient nursing, rehabilitation, and consultation. Kimberly Collise is a patient advocate.
Crews, Hazel	Clinician	Advisory	10/2026-9/2029	Danville, IN	Hazel Crews is director of quality and innovation and has over 15 years of experience implementing quality programs, publishing research, and serving on technical expert panels.
Crum, Erin	Other Interested Party	Recommendation	10/2024-9/2027	Boise, ID	Erin Crum is senior director of quality strategy and innovation at McKesson. She leads value-based care, quality programs, oncology payment models, and quality measurement strategy with over 20 years of health care strategy experience.
Deutsch, Anne	Researcher	Recommendation	10/2024-9/2027	Naperville, IL	Anne Deutsch is a senior research public health analyst at Research Triangle Institute International, with additional roles at Shirley Ryan Ability Lab and Northwestern University. She specializes in quality measurement, Medicare payment models, and advancing equity in post-acute and rehabilitation care.
Ekholm, Rebecca	Population Health Expert	Advisory	10/2025-9/2028	Christiansted, VI	Rebecca Ekholm is a health care professional with over 22 years of experience in clinical operations, patient experience, risk management, and compliance. She has led initiatives to improve patient safety, operational performance, and care quality.
Farmer, Alka	Clinician	Advisory	10/2026-9/2029	Camden, NJ	Alka Farmer is a physician and has over 15 years of experience in hospital medicine leadership, quality improvement, utilization management, and physician advisory services.

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Fernandez, Maria	Population Health Expert	Recommendation	10/2024-9/2027	Johns Creek, GA	Maria Fernandez leads the Office of Patient Experience at Emory Johns Creek Hospital. She oversees complaints, interpreter services, advisory programs, surveys, and training, with expertise in health equity, data analytics, population health, and patient experience.
Fitzgerald, Stephanie	Clinician	Recommendation	10/2024-9/2027	New Castle, KY	Stephanie Fitzgerald is a manager at Blue & Co., serving post-acute care providers, particularly skilled nursing facilities and swing bed clients. With over 20 years of health care experience, she has expertise in Resident Assessment Instrument processes, quality measures, Medicare compliance, and clinical documentation.
Freeman-Wright, Carrie I.	Patient or Caregiver	Recommendation	10/2024-9/2027	Brown Mills, NJ	Carrie Freeman-Wright is a patient partner.
Garrett Jr., Hudson ●	Clinician	Advisory	10/2026-9/2029	Atlanta, GA	Hudson Garrett is adjunct assistant professor of medicine in infectious diseases and has over 20 years of experience in health care leadership, patient safety, and health care quality.
Garrett, Nancy	Purchaser/Plan	Recommendation	10/2025-9/2028	Saint Paul, MN	Nancy Garrett is a health care leader specializing in population health analytics and payment innovation, with executive experience at Highmark Health, CVS Health Aetna, and Hennepin Healthcare. She is a national expert in quality measurement and social determinants of health.
Gross-Balzano, Olga	Facility/Institution	Recommendation	10/2024-9/2027	Scarborough, ME	Olga Gross-Balzano has 23 years of health care experience in clinical, finance, quality improvement, and leadership roles across various care settings. She consults on quality and compliance, focusing on data-driven, sustainable solutions and CMS quality measurement systems.
Hannan, Kelci	Purchaser/Plan	Advisory	10/2025-9/2028	St. Louis, MO	Kelci Hannan is director of research and analytics at Gateway Business Health Coalition, with 7 years of experience in quantitative research, predictive modeling, and data communication. She collaborates to improve health care value and outcomes in St. Louis.
Hansen, Diana	Other Interested Party	Advisory	10/2026-9/2029	Metter, GA	Diana Hansen is director of medical staff operations and outpatient clinics and has over 15 years of experience in rural health care operations, quality improvement, and clinic management.

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Hansen, Stephanie	Clinician	Recommendation	10/2024-9/2027	Yakima, WA	Stephanie Hansen is an internal medicine physician practicing outpatient medicine at a rural federally qualified health center. She has held hospitalist and national medical leadership roles and focuses on system change in health care.
Harris, James •	Researcher	Advisory	10/2026-9/2029	Huntsville, TX	James Harris is a health care informatics and data science leader and has over 20 years of experience in oncology analytics, digital quality measurement, standards, and health information technology strategy.
Hawley, Charles	Other Interested Party	Recommendation	10/2024-9/2027	N/A	Charles Hawley is director of projects at the National Association of Health Data Organizations. He manages partnerships with state and federal agencies on hospital discharge and all-payer claims databases and has extensive experience in health data modernization and advocacy.
Herron, Christina	Clinician	Advisory	10/2026-9/2029	Graniteville, MN	Christina Herron has served as a divisional or regional resident assessment instrument specialist since 2017 and previously served as director of nursing. She has experience in clinical operations, regulatory compliance, reimbursement systems, and quality improvement.
Hibay, Sharon	Researcher	Recommendation	10/2024-9/2027	Center Valley, PA	Sharon Hibay is chief executive officer (CEO) of Advanced Health Outcomes, specializing in clinical quality measure development and implementation across public, clinical, and private programs. She advances data standards and measurement science to improve health care access, quality, and outcomes.
Higgins, Kristal	Patient or Caregiver	Recommendation	10/2024-9/2027	Olive Branch, MS	Kristal Higgins is a patient partner.
Hill, Corey	Researcher	Advisory	10/2025-9/2028	Barrington, IL	Corey Hill is a health care executive with over 20 years of experience in revenue cycle management, clinical operations, and health services strategy. She specializes in financial performance, patient access, alternative payment models, and care coordination.
Hughes, Allyson	Population Health Expert	Advisory	10/2025-9/2028	Nelsonville, OH	Allyson Hughes is an assistant professor at Ohio University Heritage College of Osteopathic Medicine and a health services researcher with over 10 years of experience in behavioral medicine, health equity, and quality measurement for underserved populations.

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Jackson, Shalini	Researcher	Recommendation	10/2024-9/2027	Creedmoor, NC	Shalini Jackson is director of practice, research, and methodology at the American College of Medical Genetics and Genomics, with 16 years of experience as a clinician and health services and policy researcher specializing in guideline and quality measure development.
James, Veronica	Other Interested Party	Advisory	10/2025-9/2028	Watertown, NY	Veronica James is vice president of clinical reimbursement, overseeing clinical revenue cycle management and compliance. She is an expert in minimum data set regulations, the Patient-Driven Payment Model, and quality programs, and develops strategies to optimize reimbursement and quality outcomes.
Jhamnani, Sunny	Clinician	Recommendation	10/2024-9/2027	Phoenix, AZ	Sunny Jhamnani is a partner at TriCity Cardiology. He has held leadership roles across health organizations and brings expertise in quality measures, cost, efficiency, and resource use in clinical practice.
Kanter, Michael	Facility/Institution	Recommendation	10/2025-9/2028	Pasadena, CA	Michael Kanter is a professor at the Kaiser Permanente School of Medicine, former regional medical director, and inaugural chair of clinical science. He has led innovations in chronic care, patient safety, language access, and cardiovascular health.
Krupinski, Elizabeth	Researcher	Advisory	10/2026-9/2029	Atlanta, GA	Elizabeth Krupinski is a researcher who studies medical image perception, human factors, telehealth, clinical artificial intelligence evaluation, and clinical decision-making.
Lu, Amy	Facility/Institution	Advisory	10/2025-9/2028	San Francisco, CA	Amy Lu is chief quality officer at University of California San Francisco Health, leading quality improvement, patient safety, infection prevention, health equity, and provider experience across all care sites. She has extensive experience in clinical effectiveness and perioperative care.
Mahan, Charles	Facility/Institution	Recommendation	10/2025-9/2028	Albuquerque, NM	Charles Mahan is an adjunct associate professor of pharmacy at the University of New Mexico with 30 years of experience in clinical, research, and administrative pharmacy roles. He specializes in cardiology, antithrombotic therapy, and quality measures.
Matson, Whitney	Other Interested Party	Advisory	10/2026-9/2029	Jackson, WY	Whitney Matson is quality director at St. John’s Health and has over 10 years of experience in health care quality improvement and performance improvement leadership.

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McLaughlin, Karen	Facility/Institution	Advisory	10/2026-9/2029	Beach City, OH	Karen McLaughlin is a clinical quality consultant specializing in electronic clinical quality measures, clinical quality logic, interoperability, and translating complex concepts into care education.
Morris, Laura	Facility/Institution	Advisory	10/2025-9/2028	Glens Falls, NY	Laura Morris leads a health care analytics team in upstate New York, bringing 23 years of experience in quality and performance measurement. She supports program evaluations, reporting, and data-driven decision making to improve regional health care.
Morrison, Seth	Patient or Caregiver	Advisory	10/2025-9/2028	El Cerrito, CA	Seth Morrison is a patient partner.
Needleman, Jack •	Researcher	Recommendation	10/2025-9/2028	Los Angeles, CA	Jack Needleman is a professor at the University of California, Los Angeles School of Public Health and former chair of the Department of Health Policy and Management. He researches hospital care quality, payment reform, provider performance, and institutional quality improvement programs.
Pean, Jules	Patient Advocate	Advisory	10/2026-9/2029	Redding, CA	Jules Pean is a physician with over 30 years of experience in medicine focused on chronic disease care and improving patient access to treatment. Jules Pean is a patient advocate.
Pease, Sonya	Population Health Expert	Recommendation	10/2025-9/2028	Weston, FL	Sonya Pease is chief quality, safety, and patient experience officer for Cleveland Clinic Florida, overseeing strategy for five hospitals and more than 200 practices. She has extensive leadership experience in anesthesiology, quality, safety, and patient experience.
Peterson, Jessica	Other Interested Party	Recommendation	10/2024-9/2027	Rockville, MD	Jessica Peterson is senior director of value-based care policy at Anatomy IT. She specializes in health care quality policy and Merit-based Incentive Payment System reporting and advises practices on health information technology policy.
Poornima, Indu	Other Interested Party	Advisory	10/2026-9/2029	Pittsburgh, PA	Indu Poornima is an academic cardiologist and has over 26 years of experience leading initiatives to reduce readmissions and advance value-based care.
Raof, Jonathan •	Purchaser/Plan	Advisory	10/2026-9/2029	Plantation, FL	Jonathan Raof is vice president of business intelligence and data analytics at MCNA Dental and has over 10 years of experience in medical analytics, Healthcare Effectiveness Data and Information Set (HEDIS), National Committee for Quality Assurance measures, and quality measurement.

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Roberts, Pamela	Other Interested Party	Advisory	10/2025-9/2028	Los Angeles, CA	Pamela Roberts is an occupational therapist and administrator with over 35 years of experience in patient care, quality, safety, education, and research. She serves as executive director and professor of Physical Medicine and Computational Biomedicine at Cedars-Sinai Medical Center, leading strategic initiatives and serving on national quality committees.
Roberts, Susan	Patient or Caregiver	Recommendation	10/2024-9/2027	Cape Canaveral, FL	Susan Roberts is a patient partner.
Sabadosa, Kathryn	Patient Advocate	Advisory	10/2026-9/2029	Washington, DC	Kathryn Sabadosa advances equitable patient-centered care and develops patient experience and health outcome measures in chronic conditions. Kathryn Sabadosa is a patient advocate.
Silberzweig, Jeffrey	Clinician	Advisory	10/2026-9/2029	New York, NY	Jeffrey Silberzweig is chief medical officer of The Rogosin Institute and professor at Weill Cornell Medical College overseeing quality and cost of care for dialysis services.
Smarr, Crystal	Other Interested Party	Advisory	10/2026-9/2029	Canal Winchester, OH	Crystal Smarr is a health care quality professional who contributed to development of the clinical health equity professional certification through the Institute for Healthcare Improvement.
Smith, Mary	Population Health Expert	Advisory	10/2025-9/2028	Madison, MS	Mary Smith is a health care leader with 30 years of clinical experience and 16 years in executive roles, specializing in health care operations, quality improvement, and care models for aging, dual-eligible, rural, elderly, and disabled populations.
Spivack, Steven	Other Interested Party	Recommendation	10/2024-9/2027	N/A	Steven Spivack is director of quality measurement and data analytics at the Lewin Group, overseeing quality measurement for the Center for Medicare and Medicaid Innovation's Geographic Integration of Value and Efficiency Delivery (GUIDE) and Achieving Healthcare Efficiency through Accountable Design (AHEAD) models. He has over a decade of experience developing quality measures for federal and state programs.
Stanton, Dorothy	Other Interested Party	Advisory	10/2025-9/2028	Raleigh, NC	Dorothy Stanton is director of revenue cycle management (RCM) quality at Radiology Partners, with nearly 15 years of experience in revenue cycle management. She specializes in data analytics and process optimization and leads quality improvement initiatives in radiology.

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Thicklin, Florence	Patient or Caregiver	Advisory	10/2026-9/2029	Chicago, IL	Florence Thicklin is a researcher focused on health equity, health care quality, and patient experience. Florence Thicklin is a patient partner.
Thomas-Hemak, Linda	Population Health Expert	Advisory	10/2025-9/2028	Scranton, PA	Linda Thomas-Hemak is president and CEO of The Wright Center for Community Health and The Wright Center for Graduate Medical Education, leading a network of 13 safety-net health centers in Northeast Pennsylvania focused on serving rural and underserved populations.
Tran, Jackie	Population Health Expert	Advisory	10/2025-9/2028	Lincoln, NE	Jackie Tran is a physician with over 15 years of experience in rehabilitation medicine. She is the outpatient medical director at Madonna Rehabilitation Hospitals and serves on national committees focused on quality, evidence, and reimbursement.
Walthall, Casey	Researcher	Advisory	10/2026-9/2029	Lebanon, TN	Casey Walthall is a registered nurse and has over 13 years of experience in post-acute clinical care and health care leadership roles including risk management and accreditation.

