

Subject: Strong Support for Patient Safety Structural Measure (#MUC2023-188)

Dear CMS Decision-Makers,

My name is Hamid Khosrowshahi, and I write in support of the Patient Safety Structural Measure (**#MUC2023-188**) on the CMS list of Measures Under Consideration.

A Moral Imperative and Urgent Need:

Delivering safe care is a fundamental moral and ethical responsibility for all healthcare institutions. However, patient safety has reached a crossroads. Years of declining commitment and systematic improvement, exacerbated by the pandemic, have left our hospitals and health systems struggling to prioritize safe care due to under-resourcing.

It's time to re-affirm the core principle of healthcare: "First, Do No Harm." This oath taken by professionals and embraced by hospitals must be reflected in action and policy.

Building on Momentum, Addressing Longstanding Challenges:

Dr. Denise Cardo of the CDC has consistently spoken about the crucial need for progress in healthcare safety. In 2005, she acknowledged the ongoing challenge of preventing infections and antimicrobial resistance. Nearly 17 years later, in February 2022, she emphasized the need for CMS to "ensure that emergency-preparedness and quality-improvement programs are more than plans on a shelf."

The recent joint CDC-CMS communique, "Health Care Safety during the Pandemic and Beyond," demonstrates a renewed commitment to patient safety and harm elimination. The Patient Safety Structural Measure aligns perfectly with this commitment.

Empowering Leaders, Recognizing Excellence:

This measure provides much-needed guidance to hospital leaders on delivering safer care and creates a system to recognize excellence. The questions it asks reflect what patients expect and directly link to national initiatives like the "Safer Together" -The National Action Plan to Advance Patient Safety.

By adopting this measure, CMS can send a clear message: patient safety is a top priority. It will empower hospitals to invest in necessary resources, encourage ongoing improvement efforts, and ultimately, keep patients safe.

Hamid Khosrowshahi

Dec 21, 2023

Thank you for this opportunity to comment. I strongly urge you to approve the Patient Safety Structural Measure (**#MUC2023-188**) and take a critical step towards a safer healthcare system for all.

Sincerely,

Hamid Khosrowshahi
FloSure Technologies
PO 123
Tarrytown NY 10591
Mobile: 914-772-7326